



Braun Money Back Guarantee

SATISFACTION GUARANTEED OR YOUR MONEY BACK*

We stand behind our products and quality controls. If for any reason you are not satisfied with a Braun® product [the “Product(s)”] you purchased from us or one of our authorized sellers in the United States, you may request a refund or replacement Product. Please note that a refund will be in the form of a prepaid card for the purchase price paid. Please note that because we are unable to control the quality of our Products sold by unauthorized sellers, unless otherwise prohibited by law, the Braun 100-Day Money Back Guarantee (60-day for Braun Electric Shavers) is not available for Products purchased from unauthorized sellers, including unauthorized internet sites. The Guarantee is also limited to the original, end-user purchaser. To verify if your purchase is qualified under the Braun Money Back Guarantee policy, please contact Customer Service at 800-979-8268, Monday-Friday from 8am-5pm CST.

To submit a Guarantee request, you will need to include this completed form along with the following:

- 1) Your Product (including all parts except shaver cleaning fluid), securely packaged to avoid damage in shipping.
- 2) A proof of purchase (original receipt with purchase price, purchase location, and date of purchase indicated). You must submit your Guarantee request within 100 days of the date of original purchase (60 days for Braun Electric Shavers).
- 3) A receipt of your mailing/shipping cost for mailing your Product and proof of purchase to Braun. Please note that we cover costs incurred in mailing your Product and proof of purchase to Braun at a maximum of \$20.00 USD. Shipping cost will NOT be reimbursed if the shipping receipt is missing from the returned package.

To:
Braun/Oral B Returns,
1559 Faucette Road, Burlington, NC 27215

Please print clearly – proper delivery depends on a complete and correct address.

First Name: _____ Last Name: _____

Address: _____ Apt. #: _____

City: _____ State: _____ Zip Code: _____

Date of Birth (MM/YY): _____ Email: _____

Phone (Home): _____ Phone (Mobile): _____

Where did you purchase the product from? _____

UPC Code from product (Can be found on receipt) _____

Reason for Dissatisfaction: _____

Tracking # of returned product (optional) _____

Yes, I would like to receive information and special offers from Braun.

Trust is a cornerstone of our corporate mission, and the success of our business depends on it. P&G is committed to maintaining your trust by protecting personal information we collect about you, our consumers. For full details of our privacy statement go to:

http://www.pg.com/privacy/english/privacy_notice.html

*ADDITIONAL TERMS:

Money back issued via prepaid card. Offer limited to US residents only, 18 years of age or age of majority or older. Limit one refund per name, household, or address. Use of multiple addresses or P.O. boxes to obtain additional refunds is fraud and may result in prosecution. Multiple submissions will not be acknowledged or returned. Not redeemable as cash or usable at ATMs or gas pumps. Card expires 6 months from issuance. Terms of prepaid card apply. Refund is limited to the purchase price and excludes any incidental or consequential damages, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This guarantee gives you specific legal rights and you may also have other rights, which vary from state to state. This form must accompany your request. If UPC and valid original date receipt are not included in the request for refund, your prepaid card will not be issued. Reproduction, alteration, sale, trade, or purchase of this official form or proof of purchase is prohibited. Proof of purchase must be obtained from product purchased by you. No requests from groups, clubs, or organizations will be honored. We will not honor incomplete submissions. Not responsible for lost, late, or undelivered submissions. Please allow 6-8 weeks for delivery. For the status of your refund call 1-800-979-8268. The Card is issued by Sunrise Banks N.A., Member FDIC, pursuant to a license from Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. This card may be used everywhere Debit Mastercard is accepted. Registration, activation, acceptance, or use of this card constitutes acceptance of the terms and conditions stated in the Prepaid Card Agreement.